



City and County of San Francisco
Edwin M. Lee, Mayor

San Francisco Department of Public Health

Barbara A. Garcia, MPA
Director of Health

Director's Report for Health Commission Meeting of, July 21, 2015

A current overview of issues affecting the state of public health in San Francisco
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

Mayor Lee Announces Support for Proposal to Strengthen Health Care Security Ordinance to Ensure Continued Health Care Access and Coverage

The commissioners will hear a proposal today to modernize the “City Option” of the Health Care Security Ordinance (HSCO) to ensure that all low and moderate-income San Franciscans have access to health care. The plan will increase the affordability of Covered California plans for many San Franciscans, and maintain the Healthy San Francisco safety net for those who do not have other coverage options. These improvements will help more low-income San Franciscans afford Obamacare health insurance plans, while leaving the safety net in place for those who need it. Mayor Lee announced his support for the proposal on Friday, July 17, noting that it will keep the promise of health reform for all San Franciscans.

Though the ACA mandates coverage for most people, more than 40 percent of Covered California enrollees struggle to pay their health insurance premiums. In a city with a higher than average cost of living, San Franciscans face additional affordability challenges. The proposal would create a mechanism for **eligible San Franciscans** who cannot afford to buy health insurance on the Covered California exchange to qualify for financial assistance to help them bridge the gap and pay for coverage. The funds would come from employer payments into the “City Option” of the Health Care Security Ordinance. The City Option is a health access program administered by the SFDPH and comprises medical reimbursement accounts, which reimburse eligible participants for out-of-pocket health care costs; and Healthy San Francisco, which provides coordinated health care services to the City’s uninsured. Approximately 20 percent of employers complying with the HCSO do so by making payments to the City Option on behalf of some or all of their employees.

This plan builds on the medical reimbursement accounts by adding a “Bridge to Coverage” feature. For San Franciscans who are eligible for Covered California, and whose employers contribute to the City Option, the Bridge to Coverage would provide an individually-tailored benefit of premium and cost-sharing assistance for plans purchased on Covered California.

Nearly three-quarters of the 3,000 potential beneficiaries are part-time employees, a group often identified by employers as being expensive and challenging to insure.

The new Employee Wellness Fund would make wellness a priority by offering incentives to City Option employers who invest in the wellness of their employees. SFDPH would begin planning for a new program to reimburse eligible employers for employee wellness programs such as smoking cessation, ergonomic evaluation for injury prevention or discounted gym memberships. Such programs improve employee health, and help employers lower insurance costs, increase productivity and improve retention. If approved, SFDPH will convene a stakeholder process to establish program eligibility and benefit design and anticipates launching this program in 2017.

SFGH to Host 50th Anniversary of Medicare and Medicaid Celebration

This summer, the Centers for Medicare & Medicaid Services (CMS) will recognize ways in which Medicare and Medicaid have transformed the nation's health care system over the past five decades. As we mark the 50th anniversary of Medicare and Medicaid, we are reminded of the critical role these programs play in protecting the health and well-being of millions of families and improving America's economic security. These are life changing programs that keep Americans healthy.

To commemorate the anniversary, CMS, Health and Human Services and San Francisco General Hospital and Trauma Center are hosting an event from **10:00-11:30 AM on July 30**, exactly 50 years from the day President Johnson signed the Social Security Amendments of 1965 into law. The event will feature remarks from health care experts about how Medicare and Medicaid continue to build a health care system that is better, smarter, and healthier. Roland Pickens, Director of the San Francisco Health Network, and Interim CEO of SFGH will make introductory remarks and Dr. Edgar Pierluissi, Medical Director of the hospital's Acute Care for Elders Unit will be a panelist. The keynote speaker will be Dr. Sandra Hernandez, President and CEO of the California HealthCare Foundation and former SFDPH Director. I hope you will be able to join in marking this historic anniversary with David Sayen, CMS Regional Administrator, and Melissa Stafford Jones, HHS Regional Director.

To attend, Kindly RSVP by Thursday, July 23: <https://www.eventbrite.com/e/17456897049>. Contact Sharon Yee with any questions: 415-744-2935 • Sharon.Yee@cms.hhs.gov

US Conference of Mayors supports Vision Zero

The US Conference of Mayors took place last month here in San Francisco. While here, the mayors passed a resolution in support of Vision Zero, an innovative strategy to eliminate traffic fatalities and severe injuries, while increasing safe, healthy, equitable mobility for all. "San Francisco is proud to lead among U.S. cities committed to Vision Zero, and we are excited to see more cities work toward these important Vision Zero goals," said Mayor Ed Lee, who also co-sponsored the resolution. "We look forward to collaborating with the growing number of Vision Zero cities to ensure that our cities' streets are safe for all those who move around. The City and County of San Francisco adopted Vision Zero in 2014 as a policy to eliminate traffic deaths in the city by 2024. The San Francisco Department of Public Health co-chairs the city's Vision Zero Task Force with SF Municipal Transportation Agency, and leads initiatives focusing on education, community engagement, evaluation and analysis to inform data-driven, evidence-based

investments. By working with city agencies, elected officials, community organizations and the public to protect our most vulnerable road users, SFDPH is helping to create a culture whereby city residents, workers and visitors prioritize traffic safety to ensure mistakes that happen on our streets do not result in serious injuries or death. To learn more about Vision Zero please visit www.visionzerosf.org

Sue Currin retires from SFGH, leaves legacy of quality improvement and fundraising accomplishments. Hospital on sure footing for the future.

Sue Currin, RN, MSN, CEO of San Francisco General Hospital and Trauma Center, announced her retirement after more than 34 years as a nurse, leader and administrator.

Since becoming CEO in May 2009, Ms. Currin has led the hospital through tremendous progress. San Francisco General Hospital's clinical quality is nationally recognized, with standout performances in obstetrics, pediatrics, geriatrics, palliative care, cancer, trauma and HIV/AIDS care. Ms. Currin has overseen many safety initiatives, for example showing accomplishments in the areas of reducing medication errors and sepsis mortality.

During Ms. Currin's tenure and led by San Francisco General Hospital Foundation, there has been an enormous increase in philanthropic gifts to the Foundation, including a record-setting gift by Dr. Priscilla Chan and Mark Zuckerberg and a successful capital campaign that is currently underway. Ms. Currin has been instrumental in guiding the hospital toward its new building, where a healing environment will complement the top-quality care provided by hospital doctors, nurses and other staff. Before becoming CEO, she served as The General's Chief Operating Officer and Chief Nursing Officer.

The General is the hospital and specialty care provider for the San Francisco Health Network, the San Francisco Department of Public Health's integrated health care delivery system. It is the only trauma center in the city, and the only hospital in San Francisco certified as Baby-Friendly by the World Health Organization.

"I am proud of all the work that has been done here and the fantastic team that has accomplished so much," Ms. Currin said. "The hardest part is leaving the staff and the patients. The mission truly ties us together."

Ms. Currin's retirement is effective July 1, 2015. She plans to spend time with her family and pursue other opportunities to contribute to health care. The San Francisco Department of Public Health will conduct a national search for the new CEO. Meanwhile, Roland Pickens, Director of the San Francisco Health Network, will serve as Interim CEO.

In that capacity Mr. Pickens will work hand-in-hand with the current SFGH leadership to ensure stability during this transition and delivery of ongoing priorities, including the move into the new hospital, the continuation of the lean management system and roll out of a new strategic plan. Mr. Pickens will continue to serve as Director of the San Francisco Health Network, joined by his executive leadership, Dr. Alice Chen, Chief Medical Officer, and Marcellina Ogbu, Deputy Director.

Annual Medical Staff Retreat at Laguna Honda

On Thursday, June 25th, the Medical Staff of Laguna Honda Hospital and Rehabilitation Center attended the Annual Medical Staff Retreat at Fort Mason Center. The morning session began with the annual Medical Staff meeting and elections. Service chiefs gave annual reports – Medicine presented by Dr. Colleen Riley as Dr. Monica Banchero was on vacation; Outpatient Clinics by Dr. Christina Lee; Psychiatry by Dr. Yifang Qian; and Physical Medicine and Rehabilitation by Dr. Chris Hinnant as Dr. Pascual was on vacation. Dr. Colleen Riley presented the Chief Medical Officer report and the “Year in Review”, and medical staff committee chairpersons gave their annual committee reports. The Education Coordinator, Dr. Eric Jamison, gave an annual update on medical education activities.

Medical Staff Officer elections were held with the following officers elected:

- Chief of Staff – Dr. Michael McShane
- Secretary – Dr. Michelle Murphy
- 2nd Member at Large – Dr. Susan Sabai
- 3rd Member at Large – Dr. Firoozeh Parsa Nezhad
- Dr. Wilmie Hathaway will continue as Vice Chief of Staff

Laguna Honda Attends 2015 San Francisco AIDS Walk on July 19

Laguna Honda Hospital and Rehabilitation Center has been participating in the San Francisco AIDS walk for the past 12 years. Every year, 20 residents from the Positive Care unit are transported by bus to actively participate in the walk. Fifteen former residents who have been successfully discharged from Laguna Honda and now reside in Leland House, Peter Claver community and other sites, attend the event as part of the Laguna Honda team on an annual basis. In addition, other residents of Leland House, former hospital staff including the Ombudsman as well as one of the Deputy Sheriffs and his family join the Laguna Honda team at the AIDS walk. The length of the walk is 6.2 miles and begins/ends at Sharon Meadow in Golden Gate Park. Each of the Laguna Honda residents who participates has someone to accompany them. The day is spent in Sharon Meadow listening to music and enjoying a picnic lunch.

DPH Human Resources Hiring

With five lean continuous process improvement events conducted in fiscal year 14 – 15 (July 1, 2014 – June 30, 2015) hiring continues to pick up its pace! Total hires for the year were 1,394, with 745 of those being at SFGH. Our Public Health exams unit (Merit Services) posted 300 recruitments which resulted in the screening of 26,154 applications. The amount of improvement we have seen in DPH human resources is noteworthy for a number of reasons. There has been a collaboration between the CCSF human resources section and the DPH human resources section that is unprecedented. Both groups have worked hard to streamline processes and provide better communication and improved transparency. Many of the improvements they have implemented are now being modeled for implementation in other departments with the CCSF. Internally, the cooperation of our finance staff, nursing administration, and department leadership has also been essential in our continuous improvement. We have come a long way since our August of 2014, lean continuous process improvement value stream mapping workshop which estimated the time between the submission of a request to hire and the date an RN walks into work was about 190 days. We have now shortened that time to the 45 - 60 day range and we continue to make improvements.

Employee Opportunities

Job interest cards tell employees and prospective employees when activity is happening for a particular job class. If employees want to find out when positions or classifications are opening up they can put in a job card. We encourage employees to put in these job interest cards to ensure they do not miss an application period. Supervisors are also asked to fill out the cards for classifications they know their employees are interested in or for those they may have upcoming vacancies in. Temporary and provisional employees put in a job card to notify them of open permanent jobs. Ultimately, it is the responsibility of each individual employee to watch for job announcements and to apply. Job cards are one tool that human resources provides to help employees and prospective employees in monitoring opportunities. Job cards stay active for one year and can be renewed. Human resources actively encourages the use of job cards. For more information, go to the [Employment Opportunities web page](#).

Aspen Institute Health Innovator Fellow

Dr. Alice Chen has been selected as a Fellow of the Inaugural class of the Aspen Institute Health Innovators Fellowship. The goal of the fellowship is to strengthen the leadership of innovators across the U.S. health care ecosystem and to connect, inspire and challenge them to create new approaches that will improve the health and well-being of all Americans. In addition to her role as Chief Medical Officer for the San Francisco Health Network, Alice is also a professor of medicine at the University of California San Francisco. At the San Francisco Health Network, she focuses on creating policies and programs to improve access and quality of health care for vulnerable communities.

The Whistleblower Program, operated by the Controller's Office, receives complaints regarding the misuse of City funds, improper activities by City officers and employees, deficiencies in the quality and delivery of government services, and wasteful and inefficient City government practices. There are a number of ways to file a complaint. Go to www.sfcontroller.org and click on the Frequently Requested tab to access the Whistleblower complaint instructions in the drop down menu.

**COMMUNITY HEALTH NETWORK
SAN FRANCISCO GENERAL HOSPITAL & TRAUMA CENTER**

JULY 2015
Governing Body Report - Credentialing Summary
(7/16/15 BUSINESS-MEC)

	7/2015	07/2015 to 06/2016
New Appointments	35	35
Reinstatements		
Reappointments	51	51
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	28	28
Disciplinary Actions		
Administrative Suspension		
Restriction/Limitation-Privileges		
Deceased		
Changes in Privileges		
Voluntary Relinquishments	12	12
Additions	15	15
Proctorship Completed	20	20

Current Statistics – as of 7/1/15	
Active Staff	522
Courtesy Staff	493
Affiliated Professionals (non-physicians)	269
TOTAL MEMBERS	1284

Applications in Process	104
Applications Withdrawn Month of JULY 2015	2
SFGH Reappointments in Process 8/2015 to 10/2015	190

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

JULY 2015 Health Commission - Director of Health Report (JULY 2, 2015 Medical Exec Committee)

	July	(FY 2015-2016) Year-to-Date
New Appointments	2	2
Reinstatements	0	0
Reappointments	5	5
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired:	0	0
Disciplinary Actions	0	0
Restriction/Limitation-Privileges	0	0
Deceased	0	0
Changes in Privileges		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	1	1
Proctorship Extension	0	0

Current Statistics – as of 6/30/2015	
Active Medical Staff	36
As-Needed Medical Staff	13
External Consultant Medical Staff	42
Courtesy Medical Staff	1
Affiliated Professionals	9
TOTAL MEMBERS	101

Applications in Process	7
Applications Withdrawn this month	0